

Airport Luggage Missing

Enfos

Traveler	Clerk
Excuse me? Can you help me? One of my bags is missing. My suitcase is missing. I can't find my luggage. My baggage is missing. I saw people from my plain getting their bags but my bags weren't there. I (even) waited for the baggage carousel to stop but non of my bags were there. ... my bag swasn't there. Can you tell me where I can find it or how can get it back?	With which flight did you arrive? What is your flight number?
QK 8730	Did you look at carousel two?
Where is that? Where is carousel two? Yes, I did got my two other bags but not my suitcase. I waited until it was turned off but didn't see it. Yes, it has stopped but I didn't see my backpack.	It is over there at the end of the hall, last carousel but one. Did you look if it is on the luggage shelves next to carousel one?
Oh, no, I didn't. I did. It isn't there either. Excuse me, I looked at the luggage shelves, It wasn't there.	May I see your luggage claim tag? Let me have a look? Well, I'm afraid it was put on the wrong plane. It is in Paris right now. I'm sorry but I can't find any information about your missing luggage.
Does that mean it is lost? How do I get it back?	If you give me the address and telephone number where you are staying, we will send it there by courier. Your bags will be sealed here before they are handed to the courier. They will call you to make an appointment for the delivery. Not necessarily, We will keep trying to find it. If you can inform me where and how we can contact you, we'll contact you as soon as we know something.
What will happen if you can't find my luggage? How long will that take? And what if you don't?	It shouldn't take more than two days. I'll give you a proof of request which has a telephone number you can call to check in case you don't here from us in three days. If we don't find it the next 24 hours we'll inform you of that and of procedures for compensation.

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<p>But that ... contained important things like underwear and toilet articles. I need those. My bathing clothes are in it. We came to ... to go to the beach but it's not much fun to visit the beach without my ...</p> <p>... bathing trunks. ... swimming trunks. ... bathing suit. ... swimsuit. ... bikini. What should I do without them?</p>	<p>The things you really need, you can buy. If you keep the bills you can get a reimbursement when you take your plane back.</p>
<p>Well, I hope you'll find my luggage soon.</p>	<p>We'll do what we can and will contact you.</p>
<p>Thank you. Goodbye.</p>	<p>Goodbye, have I nice stay in</p>